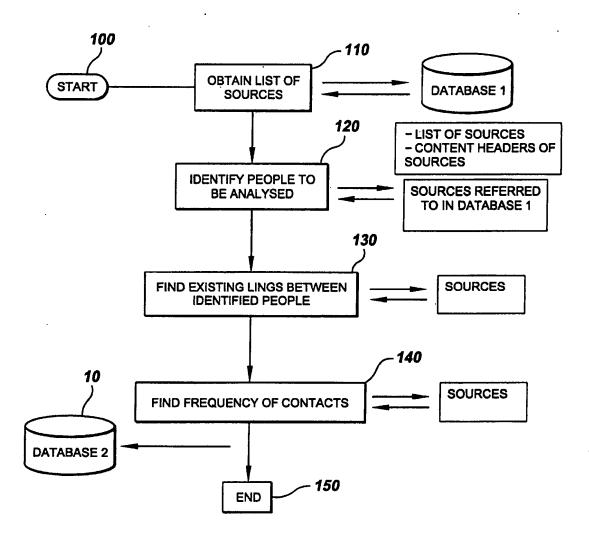


Edward E. Kelly et al./JHA FIS920030053US1 1/16

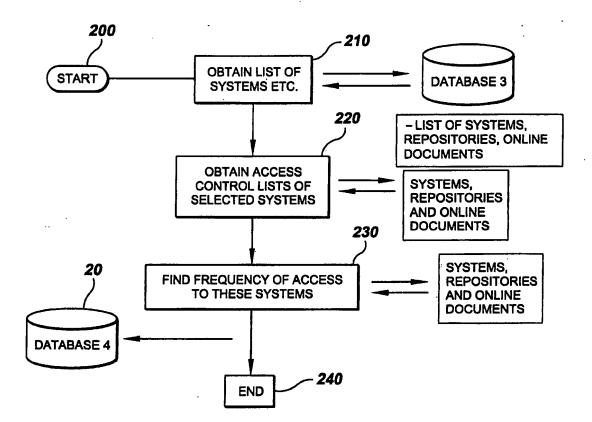
FIG.1



REPLACEMENT SHEET FIS920030053US1 2/16

10/6021,315

FIG.2



FIS920030053US1 3/16



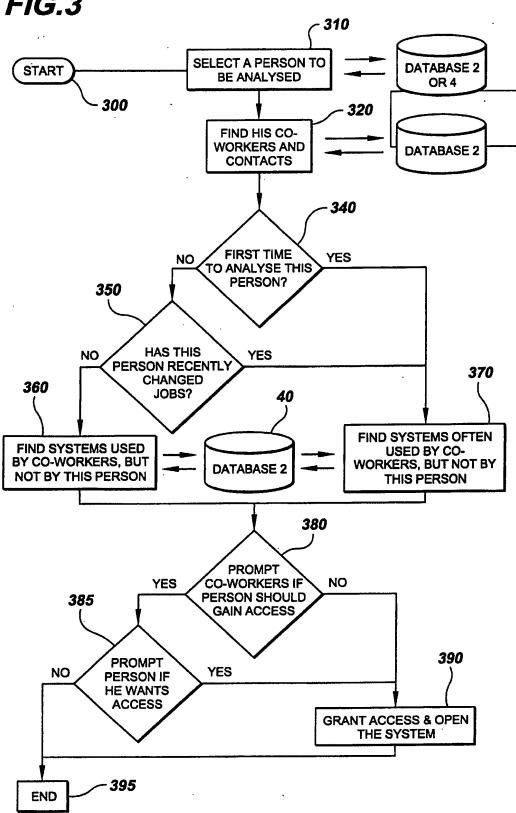


FIG.4

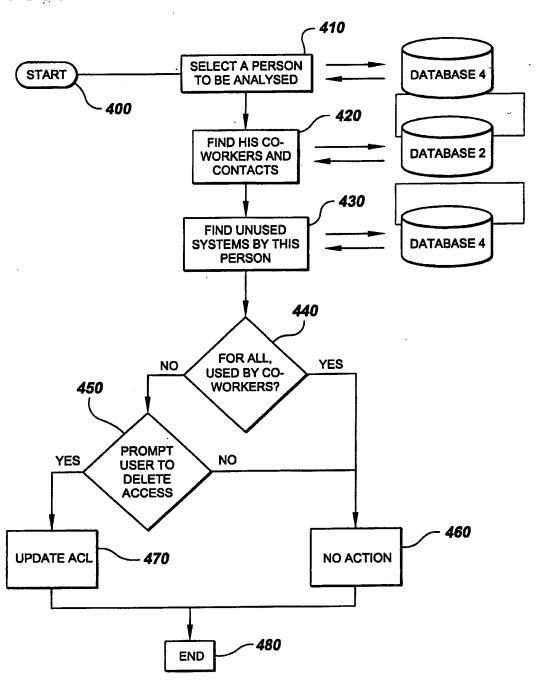


FIG.5

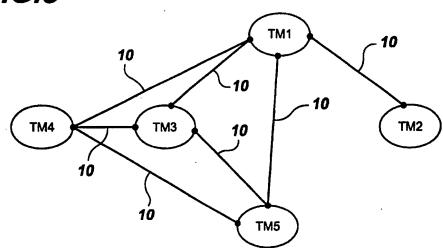
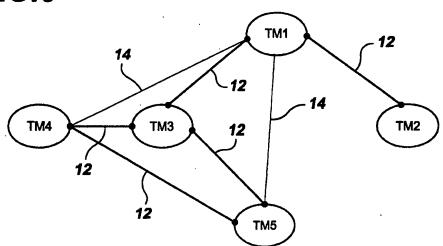


FIG.6



FIS920030053US1

7/16

- CONFERENCE PARTICIPANT NAMES
- FREQUENCY
- DIAL-IN TELEPHONE NUMBERS
- CONFERENCE CALL OWNERS

CONTAINS

"INSTANT MESSAGING ROUTER" 80

"CALENDAR"

- EMAIL, TO & FROM - FREQUENCY

CONTAINS

NAMESTELEPHONE NUMBERSEMAIL ADDRESSES

"YELLOW PAGES"

CONTAINS

CONTAINS

"PHONE BILL"

72

- CALLS, TO & FROM - FREQUENCY - DURATION

CONTAINS - NAMES - TEAMS *ORGANIZATION CHART*

74-

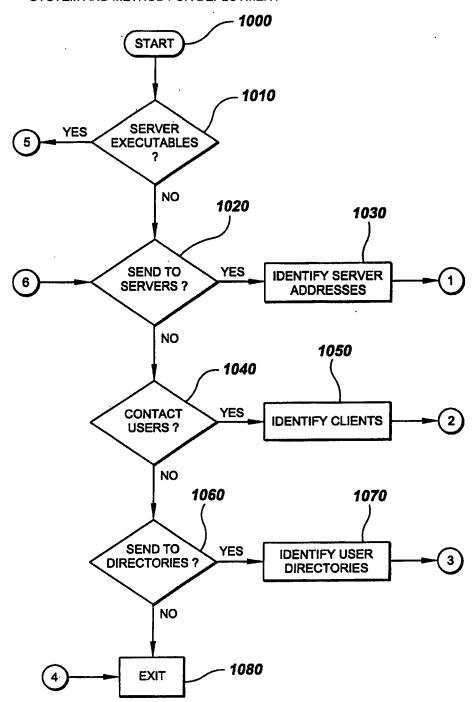


-92

FIS920030053US1 8/16

FIG.8A

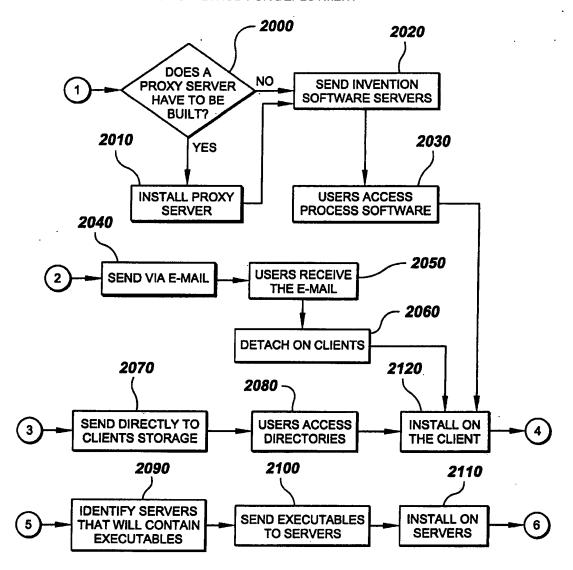
SYSTEM AND METHOD FOR DEPLOYMENT



FIS920030053US1 9/16

FIG.8B

SYSTEM AND METHOD FOR DEPLOYMENT

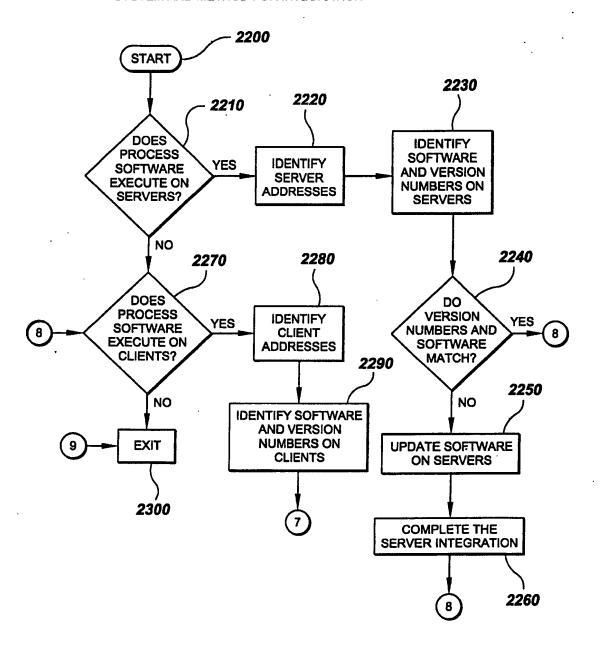


FIS920030053US1

10/604,315

FIG.9A

SYSTEM AND METHOD FOR INTEGRATION



REPLACEMENT SHEET FIS920030053US1 11/16

10/604/315

FIG.9B

SYSTEM AND METHOD FOR INTEGRATION

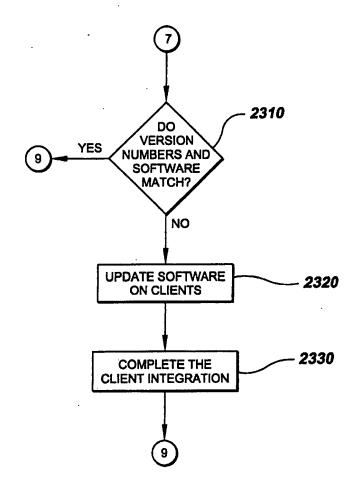


FIG. 10A

SYSTEM AND METHOD FOR ON DEMAND

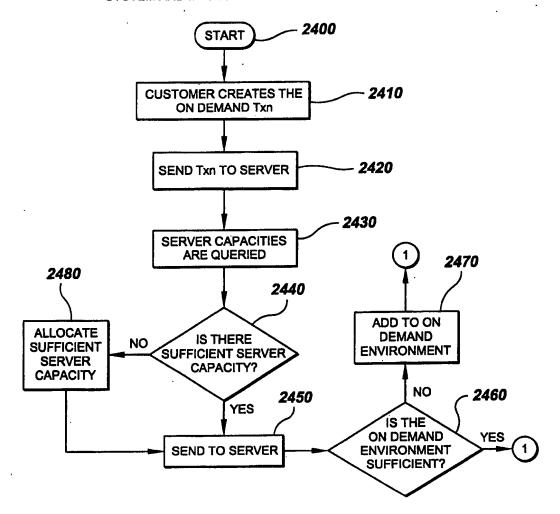


FIG.10B

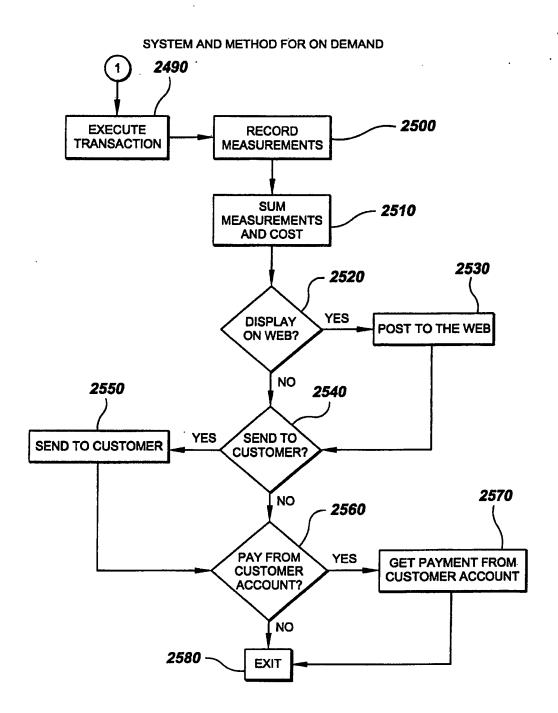
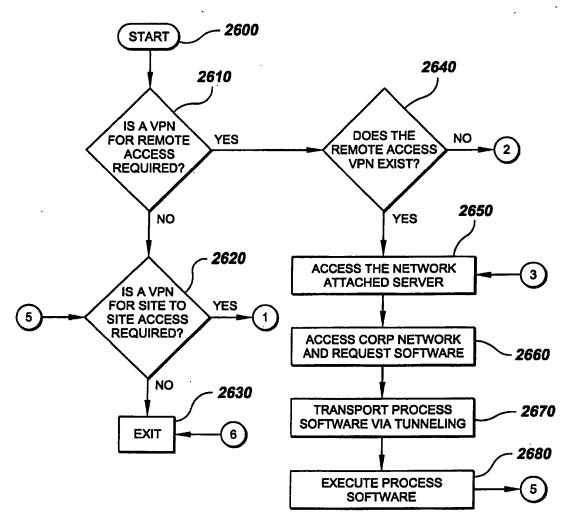


FIG.11A

SYSTEM AND METHOD FOR VPN SERVICE CLAIM



FIS920030053US1 15/16

10/604/315

FIG.11B

SYSTEM AND METHOD FOR VPN SERVICE CLAIM

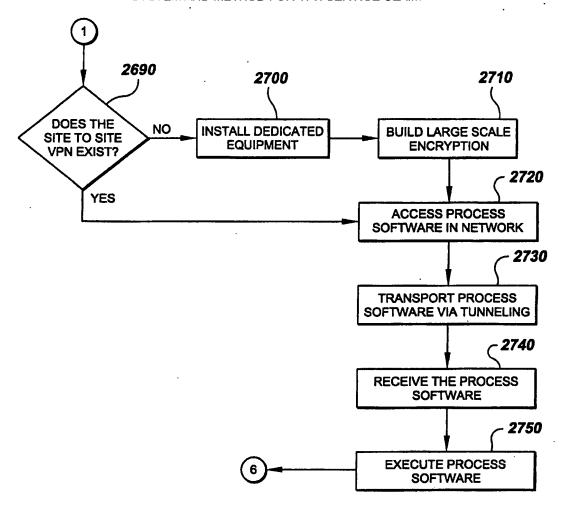


FIG.11C

SYSTEM AND METHOD FOR VPN SERVICE CLAIM

